

Closed City of Austin Facilities

- All library branches, including the Austin History Center and Recycled Reads
- Austin Municipal Court. The Downtown Austin Community Court (DACC) will remain open for social services only.
- Austin Animal Center (closed to the public)
- Austin Public Health:
 - Neighborhood Centers and WIC clinics are closed to the public. Staff will be operating alternative service models for delivering food, online assistance, and distributing benefits.
 - Immunizations clinics are closed to the public. However, the call center will continue to be maintained.
 - The Office of Vital Records is closed to the public. Staff are continuing to process mail-in, online, and phone orders.
 - First Workers' Day Labor Center is closed.
- Parks and Recreation Department:
 - All pools, tennis centers, athletic programs, recreation centers, museums and cultural centers
 - Golf closures include: pro shop, golf cart rentals, restrooms, food concessions, and other amenities. Walk-on golf play at the City's municipal golf courses will continue. Golfers are advised that course amenities will not be open or operational if they choose to access the golf courses.
- City of Austin Utility Payment Centers. [More payment options can be found here.](#)
- Austin Police Department:
 - APD headquarters is secured and there is restricted access at sub-stations to prevent unnecessary contact. [Click here for a full list of what APD has modified.](#)
 - In-person report sales are suspended. For those needing to obtain a copy of a report, please follow the instructions found [here](#).
 - Public fingerprinting services suspended.
- Austin Code Department:
 - The licensing office is closed to walk-in customers, but licensing applications (short-term rentals, private hauler licenses, etc.) are still being accepted online and by mail.
 - All non-essential property maintenance inspections are currently suspended, but code inspectors are still responding to complaints affecting life, health and safety.
- Recycle & Reuse Drop-off Center
- Center for Environmental Research/Hornsby Bend
- Austin Transportation Department
 - Mobility Services Permitting Office (No new chauffeur permitting)
 - Right of Way Permitting Office (Still processing online applications)
- Neighborhood Housing & Community Development Department (at Street Jones 1000 E 11th Street) is closed, however operations are at full capacity via email, phone, website